

# The Vendor Register

## WIC and EBT News

July 2015 ~ Vol. 2, Issue 3 ~ Bureau of Health Services

### White Potatoes are now WIC-Authorized

As of July 1, 2015, fresh white potatoes are WIC-authorized and have been added to the Authorized Foods List (AFL) that is given to WIC participants. In addition, the Product Look-Up codes (PLUs) for the following potatoes have been added to the electronic Authorized Product List file that is downloaded by EBT retailers on a daily basis. These potatoes and their PLUs include:

- ⇒ 4723 Creamer
- ⇒ 4724 Creamer
- ⇒ 3128 Purple
- ⇒ 4073 Red
- ⇒ 4725 Russet
- ⇒ 4072 Russet
- ⇒ 4083 White
- ⇒ 4726 Long
- ⇒ 4727 Yellow



The organic PLUs for the above potatoes have been included as well, and begin with a “9.” Inform cashiers about the addition of white potatoes to WIC.

### Problems with Early EBT Card Removals from Terminals

WIC clinics have had to replace a number of EBT cards due to cards having incorrect benefit quantities decremented from them in the stores. We initially assumed these cards were “bad,” but have since learned that if participants remove their cards from the terminal too soon (before being prompted by the terminal), the cards may have incorrect balances left on them. We are emphasizing to our participants that they must not remove their cards until prompted by the terminal. Please let your cashiers know to watch for this. Incorrect benefit decrementing may affect what you report in your claim file, and ultimately what you are paid for your claim.



# WIC Vendor Portal Requirement

All authorized vendors are required to register for a WIC Omneity Vendor Portal account, which allows you access to the Vendor Portal. Vendors can log into the portal to view their remittance advices, which show payment information for both coupon and EBT claims. Please note, the remittance advices list coupon and EBT payments on the same advice.

## Special Formulas

Just a reminder that we have posted a list of our “pharmacy-only” formulas on our website, which provides a little more detail about the products than what you will see on a participant’s EBT benefit report or balance receipts.

## EBT Receipts

Please be sure that your cashiers are giving the participants all of the receipts for the transaction. These receipts are necessary for us to troubleshoot any benefit disputes.

EASY BUY GROCERIES		
HOURS: M SAT 7:30a 8:00p SUN: 8:00a-8:00p		
*****		
BEGINNING BENEFITS BALANCE		
Qty	UOM	Description
7.00	gal	MILK SKIM 1/2% 1% 2%
2.00	qt	MILK SKIM 1/2% 1% 2% QT
3.00	lb	CHEESE
2.00	dozen	EGGS-A OR AA LARGE/MED/SMALL
4.00	cntr	JUICE 64 FL OZ &/OR 16 OZ FRZ
2.00	cntr	JUICE 48 FL OZ &/OR 12 OZ FRZ
108.00	ounce	CEREAL
2.00	item	DRY OR CAN BEANS/PEANUT BUTTER
1.00	item	DRY BEANS 1 LB PKG
5.00	lb	BREAD/TORTILLAS/RICE/OATMEAL
16.00	value	FRUITS &/OR VEGETABLES
3.00	gal	WHOLE MILK ONLY
1.00	qt	WHOLE MILK ONLY

EASY BUY GROCERIES		
HOURS: M SAT 7:30a 8:00p SUN: 8:00a-8:00p		
*****		
CONFIRMATION BENEFITS BALANCE		
*****		
These items will be paid by WIC		
Qty	UOM	Description
1.00	GAL	FOOD CLUB 2% MILK
1.00	CTNR	PARADE ORANGE 48 OZ
1.00	CTNR	PARADE ORANGE 64 OZ
1.00	ITEM	REESES PNT BUTTR 18OZ
0.50	GAL	FOOD CLUB WHOLE MILK
\$0.79	VALU	APPLES - GALA
\$2.95	VALU	FOOD CLUB FRZ BROG
*****		
Benefits Expire Midnight on 11/30/20XX		

EASY BUY GROCERIES		
HOURS: M-SAT 7:30a-8:00p SUN 8:00a-8:00p		
*****		
REMAINING BENEFITS BALANCE		
*****		
Qty	UOM	Description
6.00	gal	MILK SKIM 1/2% 1% 2%
2.00	qt	MILK SKIM 1/2% 1% 2% QT
3.00	lb	CHEESE
2.00	dozen	EGGS-A OR AA LARGE/MED/SMALL
3.00	cntr	JUICE 64 FL OZ &/OR 16 OZ FRZ
1.00	cntr	JUICE 48 FL OZ &/OR 12 OZ FRZ
108.00	ounce	CEREAL
1.00	item	DRY OR CAN BEANS/PEANUT BUTTER
1.00	item	DRY BEANS 1 LB PKG
5.00	lb	BREAD/TORTILLAS/RICE/OATMEAL
12.26	value	FRUITS &/OR VEGETABLES
2.50	gal	WHOLE MILK ONLY
1.00	qt	WHOLE MILK ONLY

# SNAP EBT and WIC EBT are Two Different Things

We have had reports of WIC participants being turned away from stores because “EBT is down.” SNAP EBT and WIC EBT are two different technologies, and do not share the same host. If SNAP goes down, it does not take WIC down with it! WIC EBT can be transacted even if SNAP is down. Please be sure your cashiers understand this, and please be sure to reflect this in any signage you post regarding SNAP EBT outages.

## Stand-beside Vendors

Vendors operating stand-beside devices for transacting WIC EBT must contact their stand-beside provider when experiencing performance issues, at the time of the event. It is difficult to recreate performance issues after the fact. Vendors are paying service fees to their providers, so please let them service you.

# Formula UPCs

Please be sure to review the formula Universal Product Codes (UPCs) listed in the electronic Approved Products List (APL) file to ensure that we have accounted for any formula UPCs that you have available in your store. This includes UPCs for individual containers, cases and for formula designated as “institutional” formula. Participants will be unable to purchase formula that is not listed in the APL. If you have any UPCs that need to be added, please send the information to [ohiowicupc@odh.ohio.gov](mailto:ohiowicupc@odh.ohio.gov).

## Lactose Milk



WIC participants can purchase any WIC-authorized, low-lactose or lactose-free milk in gallon or half-gallon containers.

## Vendor Contacts

For any WIC or WIC EBT questions or issues, please contact your assigned vendor specialist for your county. If the specialist is unable to resolve your issues or answer your questions, you will be referred to the appropriate personnel at State WIC for follow-up.

DREMA TARANTELLI 614-728-2872 Drema.Tarantelli @odh.ohio.gov	CHRISTOPHER MALLOW 614-728-2430 Christopher.Mallow @odh.ohio.gov	STACY KINDRIX 614-644-8124 Stacy.Kindrix @odh.ohio.gov	SHEILA ANDERSON 614-644-3982 Sheila.Anderson @odh.ohio.gov	STEVE MILLER 614-644-8332 Steven.Miller @odh.ohio.gov	CHRISTINA STOUGHTON 614-644-0040 Christina.Stoughton @odh.ohio.gov
Belmont	Allen	Athens/Perry	Ashland/Richland	Ashtabula	Adams/Brown
Carroll	Coshocton	Auglaize	Darke/Mercer	Fairfield	Clermont
Champaign	Cuyahoga**	Butler	Erie/Huron	Hamilton	Clinton
Clark	Defiance	Cuyahoga**	Franklin**	Hocking	Crawford
Fayette	Fulton/Henry	Gallia	Geauga	Jackson	Delaware/Morrow/ Union
Greene	Guernsey	Hancock/Hardin/ Putnam	Logan	Knox	Franklin**
Harrison	Licking	Lawrence	Mahoning	Lake	Highland
Holmes	Montgomery	Meigs	Miami	Lorain	Marion
Jefferson	Muskingum	Ottawa	Portage/ Columbiana	Pickaway/Ross	Summit
Lucas	Noble	Sandusky	Preble	Pike	Wayne
Madison	Paulding	Scioto	Shelby	Trumbull	Wyandot
Medina	Van Wert	Seneca			
Monroe	Washington/Morgan	Vinton			
Stark	Williams	Warren			
Tuscarawas					
Wood					

\*\* refers to shared county

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