2017 Ohio Rural Health Conference and Flex Annual Meeting

August 21-22, 2017

Conference Highlights

Aug. 25
- Environmental & Public Health Disparities in Rural Appalachia
- Hospital Leaders’ Roadmap to Accountable Care & Crushing MIPS
- MIPS Deep Dive for Small Practices
- Aligning State and Local Planning
- Partnership Opportunities for Rural Health Centers & Facilities
- RHC Policy and Procedure Development
- Using Telemedicine to Transform Rural health
- Improving Patient Safety Using AHRQ’s Safety Culture Survey Results and Just Culture Theories
- Telehealth for RHC’s in Todays Changing Healthcare Landscape
- Combating Workplace Violence in Healthcare

Aug. 26
- Lessons Learned in the Accountable Care Journey in Rural Ohio
- How to Collaborate with CHW’s to Meet the Needs of Patients in Primary Care
- Primary Care Behavioral Health Integration for Beginners
- Critical Access Hospital Quality Improvement Network
- Preventing and Managing Diabetes Through Community Resources
- MACRA, QPP, CCM, AWV, BHI – What is the End Game?

Goal of 2017 Meeting

The goal of the 2017 Ohio Rural Health Conference and Flex Annual Meeting is to provide valuable and relevant information regarding quality, financial and operational improvement for rural health care providers. Attendees will be provided with the opportunity to increase their knowledge and skills, gather information and resources from exhibitors and share best practices with other rural health professionals.

Who Should Attend?

The broad range of conference sessions will be of interest to local health departments, rural health clinics, critical access hospitals and other small rural hospitals, black lung clinics, federally qualified health centers, other rural health care providers and those with an interest in rural health.

This year’s event is at the Quest Conference Center

8405 Pulsar Place, Columbus OH 43240 - www.quest-centers.com

Quest Conference Center is located 14 miles from downtown Columbus, Ohio.
Conference Schedule Monday, August 21, 2017

8:00am-8:45am  Registration *(Upstairs Balcony)*

8:45am-9:00am  Welcome and Opening Remarks – Tina L. Turner, State Office of Rural Health Administrator *(Columbus Room)*

9:00am-10:00am  Environmental and Public Health Disparities in Rural Appalachia – Michele Morrone, PhD, Ohio University *(Columbus Room)*

10:00am-10:15am  Networking Break and Exhibitors *(In & Out Room)*

10:15am-11:15am  Breakout Session One
1. Hospital Leaders’ Roadmap to Accountable Care and Crushing MIPS – Lisa Kilawee, MPA -- Caravan Health *(Scarlet Room)*
2. MIPS Deep Dive for Small Practices – Beth Hickerson – Medical Advantage Group *(Grey Room)*
3. Aligning State and Local Planning: The Nuts and Bolts – Brandi Robinson, MPA – Ohio Department of Health *(Buckeye Room)*

11:15am-11:30am  Networking Break and Exhibitors *(In & Out Room)*

11:30am-12:30pm  Breakout Session Two
1. A) Partnership Opportunities for Rural Health Centers and Facilities – Bonnie Hollopeter, LPN, CPHQ, CPHIMS – Health Services Advisory Group *(11:30am-12:00pm, Scarlet Room)*
   B) Reducing Hospital Readmissions Thru the MD24 Telemedicine Program in Rural Areas – Ling Nguyen, MD, MMM – MD 24 Housecall *(12:00pm-12:30pm, Scarlet Room)*
2. RHC Policy and Procedure Development – Robin Veltkamp – Health Services Associates Inc. *(Grey Room)*
3. A) Using Telemedicine to Transform Rural Health – Tammy Hatting, MPA – Avera eCare *(11:30am-12:00pm, Buckeye Room)*
   B) Accessibility to Care for People with Disabilities and Children & Youth with Special Healthcare Needs – Cara Whalen, PT, DPT, MPH, CHES – Ohio Colleges of Medicine Government Resource Center & David Ellsworth, MPH, CHES – Ohio Disability & Health Program, OSU Nisonger Center *(12:00pm-12:30pm, Buckeye Room)*

12:30pm-2:00pm  Lunch on Your Own and Exhibitors

2:00pm-3:00pm  Breakout Session Three
1. Improving Patient Safety Using AHRQ’s Safety Culture Survey Results and Just Culture Theories – Linda Oman, BHSA, CPHRM – Magruder Hospital *(Scarlet Room)*
2. Telehealth for RHC’s in Todays Changing Healthcare Landscape – Rebecca Sanders, MBA, Amnah Anwar, MPH - Indiana Rural Health Association *(Grey Room)*
3. Off with Your Head – Oral Health & It’s Relationship to the Rest of the Body – Jayne Klett, BA, RHD – Dental Center of Northwest Ohio *(Buckeye Room)*

3:00pm-3:15pm  Networking Break and Exhibitors *(In & Out Room)*

3:15pm-4:15pm  Combating Workplace Violence in Healthcare – Heather Annolino, RN, MBA, CPHRM – Clarity Group *(Columbus Room)*
Conference Schedule
Tuesday, August 22, 2017

Free Wi-Fi will be available at the Quest Conference Center for attendees with Wi-Fi supported devices. To access Wi-Fi, select any network with the word “Quest” in its name (there are several networks to choose from). There is no username or password required.

8:00am-8:45am  Registration (if attending day two only) (Upstairs Balcony)

8:45am-9:00am  Welcome and Opening Remarks – Tina L. Turner, State Office of Rural Health Administrator (Columbus Room)

9:00am-10:00am Lessons Learned in the Accountable Care Journey in Rural Ohio – Cherie Spragg, M.Ed, MSN, Sharon McGrail, BSN, RN, Lisa Kilawee, MPA – Fisher Titus Medical Center (Columbus Room)

10:00am-10:15am Networking Break and Exhibitors (In & Out Room)

10:15am-11:15am Breakout Session One

1. How to Collaborate with CHW’s to Meet the Needs of Patients in Primary Care – Gina Weisblat, PhD, MACHS, Chelsey Bruce, MPH, NEOMED, Cara Whalen, PT, DPT, MPH, CHES – Ohio Colleges of Medicine Government Resource Center (Scarlet Room)

2. Primary Care Behavioral Health Integration for Beginners – Kevin Gillespie, MHSA, RN – Integrated Services for Behavioral Health (Buckeye Room)

10:15am-12:15pm Critical Access Hospital Quality Improvement Network – Troy Brown, Amanda Howard & Michael Topchik – Chartis Center for Rural Health (Columbus Room)

11:15am-11:30am Networking Break and Exhibitors (In & Out Room)

11:30am-12:30pm Breakout Session Two

1. Preventing and Managing Diabetes Through Community Resources – Liz Curry, MS, RD, LD – Ohio Department of Health (Scarlet Room)

2. MACRA, QPP, CCM, AWV, BHI – What is the End Game? – Cody Mullen, PhD – Indiana Rural Health Association (Buckeye Room)

12:30pm  Conference Adjourns
State Office of Rural Health

Quest Conference Center is located 14 miles from downtown Columbus, Ohio.

From Port Columbus Airport (East)

Quest Conference Center is located 12 miles north of downtown Columbus.
Follow Interstate 70 North to Interstate 71 North. The first exit on I-71 is Exit 121, Polaris Parkway. Turn right onto Polaris Parkway. On your right hand side you will see a sign that reads, “The Offices at Polaris”. This is Pulsar Place. Turn right onto Pulsar Place.

From Downtown Columbus, Ohio (South)

Quest Conference Center is located 14 miles from downtown Columbus, Ohio.
Follow Interstate 71 North to Exit 121, Polaris Parkway. Turn right onto Polaris Parkway. On your right hand side you will see a sign that reads, “The Offices at Polaris”. This is Pulsar Place. Turn right onto Pulsar Place.

From Cleveland, Ohio (North)

Follow Interstate 71 South to Gemini Parkway exit. Turn left onto Gemini Parkway. Turn right onto Orion. Go across Polaris Parkway and turn right at Mr. Tire (about 100 yards). Quest Conference Center is the first building on your left.

From Dayton, OH (West)

Follow Interstate 70 East to Interstate 270 North/Cleveland (This is a loop around Columbus). Exit onto the 270 loop and follow this to Interstate 71 North. Exit onto I-71 North. The first exit on I-71 is Exit 121, Polaris Parkway. Turn right onto Polaris Parkway. On your right hand side you will see a sign that reads, “The Offices at Polaris”. This is Pulsar Place. Turn right onto Pulsar Place.

From Toledo, OH (Northwest)

Follow Interstate 75 South to Route 15 East to Route 23 South. Turn left onto Powell Road. Follow Powell Road as it becomes Polaris Parkway. Continue on Polaris Parkway past the Polaris Fashion Place and over Interstate 71. Turn right on Pulsar Place (between Steak and Shake and BP Station) and follow around to Quest.

From I-270 East Bound

Take Rt. 23 N. (High St North/Delaware Exit) to the first light, which is Campus View Blvd. Turn right onto Campus View and continue on until you come to Worthington Galena Road. Turn left onto Worthington Galena and follow that road through two stoplights (you will pass Park Rd., Grace Brethren Church (on the left) and then you will go underneath I-71). After you pass the second stoplight you will see a sign on your left that says The Offices At Polaris. This is Pulsar Place. Turn left onto Pulsar Place and 8405 is the first building on your left.
Facility Map

First Floor:

Second Floor:

State Office of Rural Health
### Local Area Restaurants

#### West of Highway 71

**Fast Casual**
- Arby’s (614) 430-3189; 1575 Polaris Pkwy
- Chick-Fil-A (614) 888-8787; 8787 Sancus Blvd.
- Chipotle (614) 781-1320; 1140 Polaris Pkwy
- Genghis Grill (844) 200-2695; 8742 Sancus Blvd
- Greek Express (614) 841-1700; 8685 Sancus Blvd
- Jersey Mike’s Subs (614) 433-0333; 1489 Polaris Pkwy
- Jimmy John’s (614) 854-9300; 1039 Polaris Pkwy
- Noodles & Co. (614) 468-0500; 1528 Gemini Pl.
- Panera Bread (614) 410-6200; 1391 Polaris Pkwy
- Subway (614) 985-7827; 8675 Sancus Blvd.
- Waffle House (614) 433-0946; 1183 Polaris Pkwy
- Wendy’s (614) 781-0741; 8585 Lyra Drive

**Casual**
- Applebee’s (614) 840-9092; 1161 Polaris Pkwy
- BJ’s (614) 885-1800; 1414 Polaris Pkwy
- Cali. Pizza Kitchen (614) 985-6304; 1500 Polaris Pkwy
- Dave&Busters (614) 985-3322; 1554 Polaris Pkwy
- El Vaquero (614) 847-7326; 8715 Sancus Blvd
- Luigi’s, 614-436-4920, 1069 Polaris Pkwy
- Max & Erma’s (614) 840-9466; 1515 Polaris Pkwy
- Mimi’s Café (614) 433-0441; 1428 Polaris Pkwy
- O’Charleys, (614) 846-9744, 1425 Polaris Pkwy
- Olive Garden (614) 885-0080; 1250 Polaris Pkwy
- Pot Belly’s (614) 846-2745; 1380 Polaris Pkwy
- Quaker Steak&Lube (614) 430-9464; 8500 Lyra Dr
- Red Lobster (614) 433-7175; 1270 Polaris Pkwy
- Red Robin (614) 841-7708; 1021 Gemini Place
- Roosters (614) 896-6460; 1041 Gemini Place
- Royal Ginger (614) 846-1111; 8591 Sancus Blvd
- Texas Roadhouse (614) 436-8300; 8440 Lyra Dr.
- TGI Friday’s (614) 825-1496; 1330 Polaris Pkwy

**Upscale Casual**
- Benihana (614) 436-3705; 8781 Lyra Dr.
- Brio (614) 410-0310; 1500 Polaris Pkwy
- Cheesecake Factory (614) 848-6700; 1566 Polaris Pkwy
- Firebird’s Wood Fired Grill, (614) 468-9180, 8760 Sancus Blvd.
- Bar Louie (614) 431-1411; 1611 Polaris Pkwy
- House of Japan (614) 781-1776; 8701 Sancus Blvd
- Marcella’s (614) 844-6500; 1319 Polaris Pkwy
- Matt the Miller’s Tavern (614) 841-4430; 1436 Gemini
- Molly Woo’s (614) 985-9667; 1500 Polaris Pkwy

#### East of Highway 71

**Fast Casual**
- Burger King (614) 898-7297; 70 Polaris Pkwy
- Duck Donuts (614) 896-6450; 825 Polaris Pkwy
- Firehouse Subs (614) 515-5882; 2140 Polaris Pkwy
- Five Guys (614) 436-5550; 2134 Polaris Pkwy
- McDonald’s (614) 847-4489; 8555 Orion Pl.
- Tim Hortons (614) 846-8571; 2086 Polaris Pkwy
- Raising Cane’s (614) 847-0900; 2085 Polaris Pkwy
- Skyline Chili (614) 781-6370; 8550 Orion Pl.
- Starbucks (614) 985-5065; 2040 Polaris Pkwy
- Steak’n’Shake (614) 846-4141; 1881 Polaris Pkwy
- Subway (614) 888-9622; 2109 Polaris Pkwy
- Wendy’s (614) 847-0406; 1500 Worthington Woods Blvd.
- Yabo’s Tacos (614) 212-4090; 7097 State Rt. 3

**Casual**
- Buffalo Wild Wings (614) 985-3164; 2137 Polaris Pkwy
- Carfagna’s (614) 848-4488; 2025 Polaris Pkwy
- Donato’s (614) 891-6333; 7568 Worthington Galena Road
- First Watch (614) 846-2738; 2103 Polaris Pk
- Mellow Mushroom (614) 885-6355; 2170 Polaris Pkwy
- Rusty Bucket (614) 890-3663; 400 Polaris Pkwy
- Pei Wei (614) 985-4845; 2050 Polaris Pkwy
- Wendell’s (614) 818-0400; 925 N State St.

**Upscale Casual**
- Polaris Grill (614) 431-5598; 1835 Polaris Pkwy
- Wine Bistro (614) 523-4330; 925 N State St

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**Dinner Only – Opens @ 4pm**

- Bonefish Grill (614) 436-0286; 1930 Polaris Pkwy (East of 71)
- Carrabba’s Italian Grill (614) 880-2426; 8460 Lyra Dr. (West of 71)

**Dinner Only – Opens @ 5pm**

- Eddie Merlot’s (614) 433-7307; 1570 Polaris Pkwy. Bar opens @ 4. (West of 71)
- Mitchell’s Steakhouse (614) 888-2467; 1408 Polaris Parkway (West of 71)