

# Ohio Hearing Aid Assistance Program (OHAAP) Provider Information

## Process to become an OHAAP provider:

A template of the provider contract is available for review, which can be obtained by contacting Melissa McCoy.

**Process can take up to 3 weeks.** The signed provider contract with ODH must be reviewed by your legal department.

1. A licensed audiologist and/or hearing aid dealer and fitter from your business, who can serve as the contact person throughout the process, can request a provider contract at: <https://www.surveymonkey.com/s/OHAAP>.
2. Once your request is received, you will be contacted by the coordinator.
3. The contact person will then be sent a contract with instruction on how to complete and submit.
4. Once the completed contract and all necessary paperwork are received, your paperwork will begin processing.
5. Once all documents are approved by ODH, you will be notified of your status and the contact person will receive the finalized contract from ODH.

## Process to be reimbursed for hearing aids (Please allow 3 weeks to process application):

1. Submit the following documents to ODH:
  - Pre-authorization provider application
  - Family application and income
  - Hearing evaluation
  - Physician's medical clearance
2. Verify the service has been provided to the family with a signed invoice, which will be e-mailed to provider.
3. Following verification you will be paid through our billing system **within seven to ten days**. Hearing aids will be reimbursed based on service provided (call for more information).

To become an OHAAP provider, you must have a signed contract with the Ohio Department of Health and be a State of Ohio vendor. For more information on the process to become a State of Ohio vendor contact:  
**1-877-644-6771**